

Deborah.Easterling

From: Deborah.Easterling
Sent: Tuesday, September 04, 2012 3:06 PM
To: 'binc@comporium.net'
Subject: RE: Protest_Letter

Dear Harry and Nancy Barnes,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----

From: Harry Barnes [<mailto:binc@comporium.net>]
Sent: Monday, September 03, 2012 11:16 AM
To: PSC_Contact
Subject: Protest_Letter

Protest_Letter

The attached file is the filled-out form. Please open it to review the data.



* Required Fields

Letter of Protest

Print

Email

Date: * September 3, 2012

in Docket 2101 - 177 - WS

Protestant Information:

Name * Harry D. and Nancy E. Barnes

Mailing Address * 1104 Palmyra Drive

City, State Zip * Tega Cay, SC 29708 Phone * 803-548-2200

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

We are home owners in the area served by Tega Cay Water Service, Inc. and have lived at the above address since March, 1974.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

The proposed rate increase will cause our monthly bill to almost double. In the length of time we have lived in the service area included in the proposed rate increase we have seen virtually no preventive maintenance work. A main sewer line runs through our back yard. We had a sewer line back up which caused raw sewage to be pumped into the lower level of our home within the last year or so. The cause was root intrusion at the juncture of the drain line and a man hole. The pipe where the problem occurred was owned by Tega Cay Water Service, Inc. This could have been prevented by a simple, periodic inspection. Good management practices through the years should have been in place to prevent this problem and save the costly repairs. Our experience is not unique.

Bad management of facilities should not be rewarded with an extremely high rate increase.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

No. Our protest would be a duplication of others and add to the length of the hearing unnecessarily. Having said that, We will be happy to appear and offer testimony if needed.